



## Clinical Support Services

The world of medical device reprocessing within the surgical field of healthcare not only requires skills and dedication, but also expertise.

SteelcoBelimed invests in the industry we support, by becoming true partners with our customers and by collaborating with frontline sterile processing professionals.

We can provide your sterile processing team with valuable insights and real-life experiences, through our continuous dedication to improvement and problem solving.

Our goal is to instill Clinical Confidence within your team of healthcare professionals, by promoting quality education, guidance and support.



## Is your department undergoing renovations?

## Are you in the midst of a project and need more support?

## Is your SPD looking to implement new processes?

Look no further, our Clinical Support Services offerings can be customized to fit the needs of your unique department.

### Go Lives & Project Support

SteelcoBelimed ensures the go-live process is safe and seamless by supporting your department through the planning phase, installation, and implementation. We want to help your team ensure operations are ready when being reprocessing activities. All projects require some form of adaptation, from policy and procedure review to workflow or even staffing changes. We want to help you through all those necessary steps to ensure your department is functioning and sustainable.

### Go Live Implementation Support Offerings can include things like:

- ✓ On-site prep for first cases and readiness
- ✓ Workflow, zoning, and layout plans
- ✓ Quality defects, issues, and reporting structure
- ✓ Standardization of new hire orientation plans
- ✓ Implementation of new policies and procedures



### Clinical On-Site Assessments

Preparing for your accreditation survey, or simply verifying your policies and procedures are being adhered to is a critical step in quality assurance. Book an on-site clinical assessment with SteelcoBelimed, where we can help identify challenges, and seek resolution for issues you might be facing in your department.

### Assessments include observations into things like:

- ✓ Process Workflow and Throughput
- ✓ Policy and procedure adherence and compliance
- ✓ Backlog investigations and process improvements
- ✓ Department cleaning and site preparations
- ✓ Sterile storage layout and best practices

### Compliance and Regulatory

When incorporating a new process it is critical that compliance be considered along the way. SteelcoBelimed understands the importance of guidelines, standards and regulations and want to ensure these are at the forefront of every surgical procedure. Quality patient care revolves around the basis of compliance. Our Support Services can offer things like troubleshooting departmental barriers, interpreting guidelines and implementing process improvement initiatives that make an impact.



### Education Program Review or Development

Every SPD might not have the resources available to create an education program that meets their unique needs. SteelcoBelimed can offer your team access to continuous education through our CE offerings, webinars, Clinical Blog, and remote learning opportunities like our Clinical Classroom.

Allow our Clinical Educator to work with your team to create a standardized education plan that is sustainable, through a variety of applications. Clinical Confidence is built based on real information, accurate data and an understanding of workflow and best practices.

### Education Review includes things like:

- ✓ Auditing staff education files
- ✓ Review current competency program
- ✓ Create a standardized education plan for your SPD

